

Hengtian Provides Retirement and Insurance Solution for Leading Retirement and Insurance Provider in Europe

Overview of the Client

The client is a Leading Retirement and Insurance Solution Provider in Europe and specializes in the collective investment, retirement, insurance, and platform / sub-accounting markets. Its services are designed to support the back-office processes and customer experience of asset and wealth managers, platform providers, retirement, insurers and life companies. The client's multi-award winning services help to transform customers' businesses, ensuring they have the technological and servicing edge to be at the forefront of their industry

Services Provided

Since 2010 Hengtian has provided the client with solutions related to their products in the areas of: life insurance, endowment insurance, enterprises annuity insurance, client management, account management, fund management, insurance brokerage management, premium management, and general ledger management. The solution also includes the following systems: policy management, user management, task management, the actuarial system, and the reporting system.

A total of 100 employees are taking part in this project, which includes the Research and Development team, New Client Development team, Quality Assurance team, and Production Support team. The Production Support team provides Application Support and Business Change Support to the client. The Research and Development team has delivered over 10 technical solutions, tools, and products to the client. The New Client Development team has helped the client to complete several high quality projects on schedule all of which have been released successfully. The QA team has created a Test Automation Framework for the client that enhances their product strategy.

Highlights of the Hengtian Solution

- Customized technology support and management methods
- Flexible project management and risk control methods
- Powering on SOA architecture to implement publishing outbound RESTFUL services
- Depending on WCF to achieve C/S architecture
- Server side load balancing
- Asynchronous Database storage, multi-threaded parallel computing

Voice of the Client

“All the teams, both internal and external-facing, have played a very significant role in getting us to this point and I personally would like to thank everyone for working with the various challenges and efforts involved in finding the path to deliver on UK1.”

—Director of Business Change

“I just want to say thank you for all your efforts to bring the project to this stage – and in really good shape. It really will be of value to us and client projects going forward.”

—Director of IT Solutions Architecture